Epic Remote Access for Windows

A ttps://mycitrix.shands.org/vpn/index.html	P → 🔒 🗟 Ċ X 🗐 Citrix Access Gateway 🛛 X
CITRIX [®] Access Gateway [®]	
	Welcome Please log on to continue. User name: Password: Domain: Shands Log On

Go to https://mycitrix.shands.org

Internet Explorer users need to add the website to the Trusted Sites. Go to Tools/Internet Options/Security

Internet Options ? X					
General Security Privacy Content Connections Programs Advanced					
Select a zone to view or change security settings.					
Internet Local intranet Trusted sites Restricted sites					
Trusted sites					
This zone contains websites that you trust not to damage your computer or your files. You have websites in this zone.					
Security level for this zone					
Allowed levels for this zone: All					
Medium Prompts before downloading potentially unsafe content Unsigned ActiveX controls will not be downloaded					
Enable Protected Mode (requires restarting Internet Explorer)					
Custom level Default level					
Reset all zones to default level					
Some <u>settings</u> are managed by your system administrator.					
OK Cancel Apply					

Click on Sites

net Options		_	?
sted sites		-	X
You can add and this zone will use	remove websites from the zone's security se	m this zone, A ettings,	<mark>II we</mark> bsites in
Add this website to the zo https://mycitrix.shands	org		Add
Nebsites:		_	
			Remove
	oon (nups;) for all si		Close
Enable Protected	Mode (requires resta	rting Internet	Explorer)
	Custom level	Def	ault level
	Reset a	ll zones to def	fault level
	ОК	Cancel	Apply

Add the <u>https://mycitrix.shands.org</u>

Uncheck the box next to Require server verification

Internet Options					
Trusted sites					
You can add and remove websites from this zone. All websites in this zone will use the zone's security settings.					
Add this website to the zone:					
Add					
Websites:					
https://mycitrix.shands.org					
Require server verification (https:) for all sites in this zone					
Close					
Enable Protected Mode (requires restarting Internet Explorer)					
Custom level Default level					
Reset all zones to default level					
OK Cancel Apply					



Change Domain to UMC. Log in using your Shands Jacksonville computer login credentials.

If this is the first time logging in from home you will be prompted to download the Citrix client.

Check the box above Download, and then click the Download button.

HANDS HealthCare	
Download Client By selecting the check box, you confirm that you have read, understand, and accept the <u>Citrix license agreement</u> . Download	Other Options Already installed Try later Log off
Olicking Download will install software on your computer. More information on security	

If asked to run or save CitrixOnlinePluginWeb.exe click on Run. If asked to Run ActiveX Control then click on Run ActiveX Control

Do you want to run or save CitrixOnlinePluginWeb.exe (13.4 MB) from mycitrix.shands.org?	Run	Save	•	Cancel	×

The Citrix client will now be installed on your home computer or laptop.

Once the installation is complete you will be brought into the Hyperspace environment. Click on the Hyperspace environment you want to launch and log in.

Logged	on as: itstest1							
1	✓ An appropriate client is available on your computer.							
Welco applio Click a syster	Welcome to your personalized view of your Citrix applications. The Applications box contains icons for the applications that you can use. Click an icon to launch an application. Click Refresh to view the latest applications. Click a folder icon to display its contents. If you have problems using an application, please contact your help desk or system administrator for more information.							
Ар	plications							
Mai	in							
	E Play	Epic						
	Playground - Hyperspace	Production - Hyperspace						
Hin	t: Unable to find th	e resource you need? Use Se	earch to locate it for you. 🗵					

Installing Citrix Receiver on IPAD/IPHONE

- 1. First you have to install the Citrix Receiver for iPad/iPhone via iTunes store. It is for free!
 - Go to the APP Store on the iPad/iPhone and search for Citrix Receiver.
 - Select install. (You will be prompted for your Apple ID password)

Cancel	_	11 Se	:05 AM earch		* 95% 📼
Category	Release Date	Customer Rating	Price All	Device All	Reset Filters Clear All
iPad Apps	1-2 of 2			S	ort by: Relevance
)	Citrix Receiver. Citrix Systems, Inc. Business K2.HTML.Lockup.Upda	*INSTALL		SMS PASSCO	A/S FREE
indicates an ap	p designed for both iPho	one and iPad		DEEEE 9 Rati	ings

- 2. Launch the Citrix password, and domain.
- 3. Add "mycitrix.shands.org"
- 4. Add username,

Receiver app and select add account.

in the address.

then click save.



5. You will see your published applications once you have been authenticated.