Your Patient-Centered Medical Home

The National Committee for Quality Assurance, or NCQA, describes the Patient-Centered Medical Home as a model for care provided by physician practices that seek to strengthen the physician-patient relationship. UF Health primary care practices in Northeast Florida have been designated Patient-Centered Medical Homes by the NCQA. UF Health primary care practices are the only Patient-Centered Medical Homes in the region.

As your designated medical home, our call center operators and referral coordinators provide support services to help coordinate your care across our health system.

UF Health Primary Care

UF Health has more than 30 primary care practices in convenient locations throughout Northeast Florida and Southeast Georgia.

General Health Care Services
- Counseling for preventive health care, stress management, anxiety and depression
- Dermatology, including skin care, minor surgery and cryotherapy
- Gynecology, including breast exams, Pap smears and pelvic exams
- Prenatal and obstetric care, including family planning and pregnancy testing
- Health and wellness checkups
- Immunizations and flu shots
- Lab work and screening tests, including EKG
- Management of chronic conditions, such as diabetes, high blood pressure and high cholesterol
- School and sports physicals
- Screenings for cancer, diabetes, heart disease, high blood pressure and high cholesterol
- Smoking cessation support

Visit UFJaxPrimaryCare.org for more information about our locations and physicians.

Your Medical Home Care Team

Your medical home care team includes call center associates, care associates and referral coordinators who offer extended support services across multiple practices.

Medical Home Care Team Services:
- Fosters the relationship between you, your physician and, when appropriate, your family
- Provides continued care through clinical advice, even outside of office hours
- Maintains your medical records, including care provided at other facilities

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YOUR FIRST APPOINTMENT

Our practices are part of the region’s leading academic health center. All services are offered by a team of physicians, residents and medical students.

- Please arrive 15 minutes before your scheduled appointment time to fill out any paperwork or update your medical records.
- Bring your current health insurance card or insurance information and a photo ID.
- Bring a list of all current medications.
- Bring copies of any medical records you may have.
- Your first visit may last longer than usual so we can obtain a complete medical history and perform a comprehensive examination.

OUR EXPECTATION

To provide you with the best care possible, we need your medical history, including current medications, recent test results, information about visits to other doctors and health care providers, hospitalizations and emergency room visits.

FEES AND INSURANCE

Our fees are based on the services we provide. We accept most types of insurance, as well as Medicaid and Medicare. If your insurance covers all or a portion of your claim, we will file it for you and bill your insurance company. If you are responsible for all or a portion of your health care costs, payment is expected at the time of your visit.