| Chronic Health Disparity | Goal | Objective By 2015 | Indicator | Evaluation | Update 2014 Action / Measurement / Impact |
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| **Diabetes** | Improve clinical outcomes of diabetic patients with Hgb A1C>9 in Duval County that participate in the CCD programs sponsored by UF Health Jacksonville. | 85% of Diabetic pts. have Hgb A1C<9 | 22% of pts. had diabetes.<br><br>19% of diabetic pts. had A1C>9. | **Process:**<br># pts. (in registry) received self-mgt edu. (DRAP)<br><br>**Short Term:**<br># pts. visit DPCs for RN edu.<br><br>**Long Term:**<br># pts. with Hgb A1C>9 enrolled in self-mgt edu with improved clinical outcomes. | **Action:**<br>Patients averaged 2 visits per month for education on diabetes self-management, nutritional influences, and behavioral modification<br><br>**Measurement:**<br>FY13 - 2,026 patients with diabetes received education (2 visits/month) - this represents 40.17% of pts. with chronic disease for FY13 that received education<br><br>**Impact**:<br>FY13 - 79.03% of the diabetic patients population of the CCD have an A1C <9 |
| **Heart Disease** | Improve outcomes for patients with LDL>100 in Duval County that participate in CCD clinical programs sponsored by UF Health Jacksonville. | 70% of pts. have LDL<100 | 60% of pts. had hypertension.<br><br>32% had BP>140/90.<br><br>38% had hyperlipidemia.<br><br>32% had LDL>100. | **Process:**<br># pts. with dx of coronary artery disease, hypertension, diabetes mellitus.<br><br>**Short Term:**<br># pts. w/ poorly controlled diabetes mellitus enrolled in self-mgt RN edu. | **Action:**<br>Pts. received REACH education - behavior modification and disease, management from the RN at least 2.5 times per month<br><br>**Measurement:**<br>FY13 – 115 pts. with A1C>9 received |

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| **Heart Disease (cont.)** | | | | **Long Term:**<br># pts. with elevated LDLs that receive self mgt edu and have improved clinical outcomes. | education - this represents 27.06% of the total number of disease managed pts.<br><br>**Impact**:<br>FY13 - 81.13% of the hyperlipidemia patient population have a LDL<100 |
| **Stroke** | Decrease cardiac risk factors for pts. at risk for stroke. | 70% of pts. will have BP<140/90 | 38% of pts. had hyperlipidemia<br><br>32% had LDL>100 | **Process:**<br># pts. with dx of coronary artery disease, hypertension, diabetes mellitus.<br><br>**Short Term:**<br># pts. that receive one-on-one edu from RN edu.<br><br>**Long Term:**<br># pts. with SBP>140/90 that demonstrate improved clinical outcomes. | **Action:**<br>Patients were actively identified and received one on one REACH education with RN - averaged 2 visits a month of education with the RN on disease information, nutritional influences, and physical activity<br><br>**Measurement:**<br>FY13 – 1289 pts. with chronic disease received RN 1:1 education<br><br>**Impact**:<br>FY13 -<br>81.25% of the high risk cardiac patient population had blood pressure <140/90 |

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| **Childhood Obesity** | Establish early intervention screenings and promotional guidelines for children in Duval County that participate in the CCD clinical programs sponsored by UF Health Jacksonville. | Increase # of children in Duval County that practice healthy eating habits, healthy lifestyles, and physical activity | 1,000+ at-risk children for obesity-related diseases identified in UF Health Jacksonville clinics. | **Process:**<br># pts. with BMI 85th-95th percentile.<br><br>**Short Term:**<br># pts. with BMI>25. 50% of pts. will be enrolled in program w/in 6 mo. of query.<br><br>**Long Term:**<br>Enrollment promotes decreased BMIs and decreased risk of developing chronic diseases associated with obesity. | **Action**:<br>Invitation to enroll in the K.I.M program was offered to the newly identified children with BMI between >85% and <95% and BMI >95%<br><br>**Note:**<br>K.I.M program offers education, physical activity, and nutritional support to promote a decrease of the BMI & risk for developing chronic diseases<br><br>**Measurement:**<br>FY13 –<br>8 of the newly identified children enrolled in K.I.M. program.<br><br>33 pts. with BMI >25 (BMI>85% - <95% and BMI>95%)<br><br>**Impact**:<br>FY13 - 24% (8) of the newly identified children enrolled in K.I.M. program |

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| **Mammogram Screening** | Increase # of patients in Duval County referred for mammogram screenings | 50% of women in Duval County that participate in the CCD clinical programs will be referred for a mammogram screening | 8% of women > 40 yr. were referred for mammograms.<br><br>**Note:**<br>Guidelines and reimbursement has changed – current recommendation for screening Mammogram is women > 50yrs. | **Process:**<br># pts. that receive a mammogram referral.<br><br>**Short Term:**<br>Review pt. records for women at each visit to determine need for referral.<br><br>**Long Term:**<br>All females > 40 yr. will be referred for a mammogram. | **Action:**<br>Identified and referred patients age > 18 yrs. For a mammogram<br><br>Provided education or education material regarding breast health and mammograms to 1981 community women<br><br>Actively referred patients, women age > 40 yrs. Old, for first screening mammogram<br><br>**Measurement:**<br>FY13 – 191 new patients were referred for mammogram screening<br><br>**Impact:**<br>FY 13 - 30% of new patients were referred for a mammogram screening or had a mammogram within the year |
| **Cervical Cancer** | Increase access to timely cervical cancer screening for female pts. | 65% of all new adult female pts. in Duval County that participate in the CCD clinical programs will have pap | **FY12:**<br>57% of new age appropriate female pts. received pap smear w/in 1st year of initial visit. | **Process:**<br>Track via registries female patients' last visit and health maintenance notes. | **Action:**<br>Patients are activity identified and referred for screening services<br><br>**Measurement:** |

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| | | smear within 1st year of initial visit. | **FY13:**<br>Goal was 100%<br>. | **Short Term:**<br># female pts. scheduled for cervical cancer screenings.<br><br>**Long Term:**<br># female pts. that receive cervical cancer screenings. | FY13 –<br>398 pts. referred<br>357 pts. not due<br><br>**Impact:**<br>FY13 - 73.44% of all new female patients were referred for a pap smear or had one within year (not due for another pap smear at time of visit)<br><br>**Note:**<br>1028 new female patients age > 18 were identified in the CCD in FY13 |
| **Smoking Cessation**<br><br>**Smoking Cessation (cont.)** | Increase # of African American men that have access to free smoking cessation programs. | Increase access to smoking cessation programs for African American men in Duval County that participate in the CCD clinical programs. | African Americans account for 80% of individuals in Health Zone 1. 63% of tobacco cancer-related deaths are among African American men. | **Process:**<br>Track patients' smoking habits.<br><br>**Short Term:**<br># of African American males that attend smoking cessation classes.<br><br>**Long Term:**<br># of African American male pts. that quit smoking after class. | **Action**:<br>Tracked and Identified smokers in the CCD; and encouraged participation in smoking cessation program<br><br>**Measurement:**<br>FY13 – 32 African American males attended smoking cessation classes<br><br>FY12 - 23 African American males attended smoking cessation classes |

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| | | | | | **Impact**:<br>FY13 – 9 more males were enrolled in smoking cessation classes in FY13 from FY12 - this is an increase of 39.13% over FY12 |
| **Unintentional Injuries**<br><br>**Unintentional Injuries (cont.)** | Decrease # and severity of injuries in children in the Duval County and UF Health Jacksonville trauma service areas through education and training. | Reduce # of children injured in bicycle accidents, pedestrian accidents, and assaults. | Trauma is leading cause of death for individuals 1-44 yr. Children account for highest incidence of traumatic brain injuries (TBI). | **Process:**<br>Track all peds trauma events.<br><br>**Short Term:**<br># children entered in trauma registry due to traumatic brain injuries.<br><br>**Long Term:**<br># children entered in trauma registry due to traumatic brain injuries. | **Action:**<br>Aggressive community education and outreach regarding pediatric TBI targeted in zip 32209<br><br>Initiated medical provider training on med management of suspected ped TBI<br><br>**Measurement:**<br>CY13 - 24 pediatric TBIs (trauma registry)<br><br>**Impact:**<br>Reduced number of pediatric TBIs (trauma registry) by 4 in CY13 compared to CY12 (pediatric TBIs = 28)<br><br>Reduced number of pediatric TBIs (trauma registry) by 54 (30.77%) |

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| | | | | | since CY10 (pediatric TBIs = 78) |
| **Nutrition** | Educate patients about healthy food choices that are low cost and culturally sensitive. | Provide nutritional education to 50% of patients with chronic diseases in Duval County that participate in the CCD clinical programs. | 236.8/100,000 people in health zone 1 are diagnosed with heart disease.<br><br>116/100,000 people in health zone 1 are diagnosed with diabetes.<br><br>80% of individuals in Health Zone 1 are African Americans. | **Process:**<br>Track pts. that receive Diabetes education<br><br>**Short Term:**<br>Patients that attend class will make healthier food choices.<br><br>**Long Term:**<br>Assess impact of education on clinical outcomes. | **Action**:<br>Chronic disease patients were provided nutritional education – educational lectures & the Culturally Conscious Cooking class<br><br>**Measurement**:<br>FY13 –<br><br>1373 patients received nutrition education<br><br>199 patients received diabetes management education<br><br>**Impact**:<br>FY13 - 42.79% of pts. identified with chronic diseases received nutrition education |
| **Behavioral Health** | Provide resources that target patients with depression and anxiety in Health Zone 1 of Duval County. | Pts. in Health Zone 1 that participate in the CCD clinical programs will have increased access to behavioral health programs. | Depression and anxiety disproportionately affect African Americans. African Americans face greatest barriers to mental healthcare. | **Process:**<br>Track # of pts. receiving anxiety and/or depression resources.<br><br>**Short Term:** | **Action**:<br>New Anxiety/Depression patients identified and given scheduling priority for visits with clinical psychologists |

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| | | . | | Quarterly productivity reports of services provided.<br><br>**Long Term:**<br># of pts. that have participated in treatment. | **Measurement**:<br>FY13 – 78 patients were screened within the year and given scheduling priority with the clinical psychologist<br><br>**Impact**:<br>FY13 – 87.64% of patients diagnosed with anxiety/depression were given priority scheduling to see a psychologist |
| **Infant Mortality**<br><br>**Infant Mortality (cont.)** | Decrease infant mortality rate in Duval County's urban core | Decrease infant mortality rates among African Americans population in Duval County. | 7.2% Infant mortality rate in Duval County - Rate for non-Caucasians was 11.7%.<br><br>Little Miracles | **Process:**<br>Track # of initial contacts and services provided.<br><br>**Short Term:**<br>Quarterly productivity reports of patients seen and services provided.<br><br>**Long Term:**<br>Tracking infant mortality rates of patients that participate in the program. Compare the data to national and state benchmarks | **Action:**<br>82,362 units (15 min. intervals) of services were provided to pregnant women and infants. Services include care coordination/case management. Services can be comprehensive face to face education or over the phone, or as minimal as community referrals.<br><br>**Measurement:**<br>FY14 – 2,438 (63%) of 3,860 pts. received initial contact services.<br><br>**Impact:** |

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| | | | | | 63% of pts. received services compared to 56% of pts. in FY13 |
| **Access to Food**<br><br>**Access to Food (cont.)** | Increase access to food for children and families in Health Zone 1. | By 2015, increase access and sources of nutritious food for children and families Health Zone 1. | 50% + children in Health Zone 1 receive free or reduced lunch. | **Process:**<br>Track # of children and families that receive support.<br><br>**Short Term:**<br># of children that receive food from Summer BreakSpot.<br><br># of pregnant women and families that participate in Health Begins Before Birth Program.<br><br>**Long Term:**<br># of children and families that have access to healthy food options.<br><br># of babies born 5.6 lbs. +. | **Actions:**<br>Programs such as Health Begins Before Birth, Summer Food Lunch Program, etc.<br><br>**Measurement:**<br>Jacksonville Children's Commission reported that 643 lunches were served to students at the Pavilion during Summer 2013<br><br>**FY14:** 89 pregnant women enrolled in program<br><br>**FY13:** 90 pregnant women enrolled in program<br><br>**Impact:**<br>716 household members had access to food |

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| | | | | | Program participants' babies were born at an average of 6lbs 15oz. |