UF Health Jacksonville Ambulatory Pharmacy

IMPORTANT ANNOUNCEMENT: 90-Day Supply for Maintenance Medications

Effective July 11, 2016, we are pleased to announce that our pharmacy will fill a 90-day supply of chronic maintenance medications for City Contract patients, if prescribed by your providers.

Please share the following prescribing guidelines with your providers:

- Prescriptions must be for chronic maintenance medications with stable doses – those medications where your dose is not going to change within the next 90 days.
  - New medications and/or dose changes should be written as a 30-day supply.
  - If we receive a prescription with a dose change soon after you pick up your 90-day refill, you may be instructed to adjust your dosage by using your current medication (if possible). The new prescription may be placed “on hold” until you finish your current supply.
- Your provider must write the prescription for a 90-day supply.
  - Chronic medications written as a 90-day supply will be filled as a 90-day supply, unless the customer verbally requests a smaller quantity.
- Refills may be requested up to 10 days before the next fill date. For your safety, please be sure to have your Rx number or name and strength of your medication when requesting refills.
- Benefit does not apply to controlled substance medications (limited to a 30-day supply).
- Lost/stolen medications will not be replaced. Your options would be to pay cash for a quantity sufficient to last until your next fill date, or request a separate prescription from your provider to fill at an outside pharmacy.

We encourage 90-day supplies for chronic maintenance medications to save you time and travel expenses by reducing trips to the pharmacy, and to improve medication use. If you have any questions, please call our pharmacy at 244-4020.

Note: Our pharmacy will continue to fill 90-day prescriptions for third party plans according to their plan rules.

The UF Health Jacksonville Ambulatory Pharmacy is located on the first floor of the ACC building. Hours of Operation: Monday – Friday, 8:30 am – 5 pm. Phone: 904-244-4020.